



# U.S. Labor Market Performance & Outlook

## + *Southwest and Mountain West Metro Highlights*

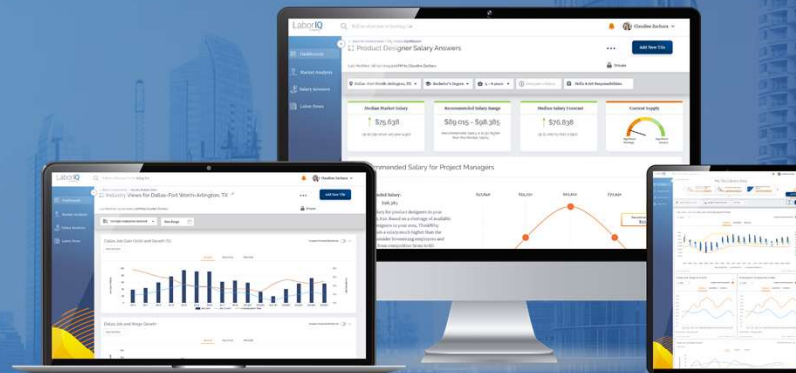
September 2021

LaborIQ  
ThinkWage



## Talent Intelligence Solutions

Compensation | Retention | Job Market Forecasts



*Unequalled Ease & Accuracy. Unlimited Reporting & Access.*



# LaborIQ® Index

The proprietary **LaborIQ Market Ranking Index** identifies and tracks 10 key performance indicators that best measure and rank a local economy's performance. These indicators or variables are present in every market and represent the greatest drivers of a market's economic progress or decline and labor market recovery from the pandemic.

The ranking index provides a strong evaluation of which U.S. cities and metro areas are attracting talent, recouping jobs and those primed for recruiting and hiring.

## Southwest & Mountain West Metro Areas

Boise City, ID

Denver-Aurora-Lakewood, CO

Las Vegas-Henderson-Paradise, NV

Phoenix-Mesa-Scottsdale, AZ

Salt Lake City, UT



# U.S. Labor Market Conditions & Outlook

- Historic-level **job openings** (10.9 million) and **voluntary quits** (~4 million)
- The Delta variant will **slow near-term hiring**, despite business demand
- Early-recovering metros and industries will see **more moderate job gains**
- The **limited availability of talent** will be a significant hiring challenge

# U.S. Labor Market Highlights

- Monthly job gains likely to remain slower due to COVID-19 impact
- People transitioning between companies will remain high with record number of open jobs
- Full return to employment by early 2023

Jobs to Recover

**5.3M**

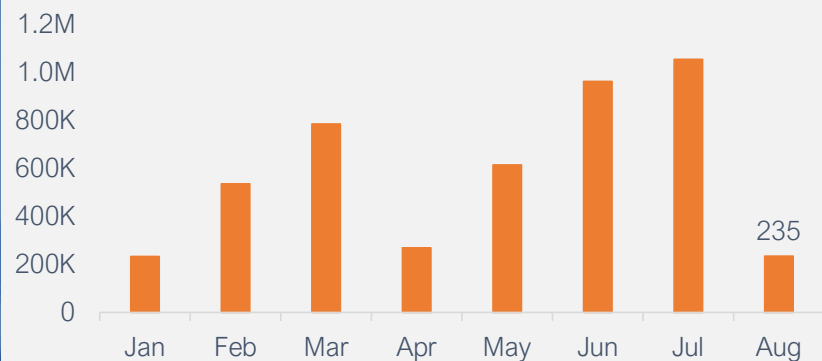
*3.5% below pre-pandemic  
total employment*

Unemployment Rate

**5.2%**

*Down from peak of 14.8%  
in April 2020*

2021 Monthly Job Gain  
(Thousands)



# Year of U.S. Job Recovery by Industry

Financial Activities

Construction

Education  
& Healthcare

Professional  
& Business Services

Trade, Transportation  
& Utilities

Information

Manufacturing

Government

Leisure  
& Hospitality

Mining & Logging

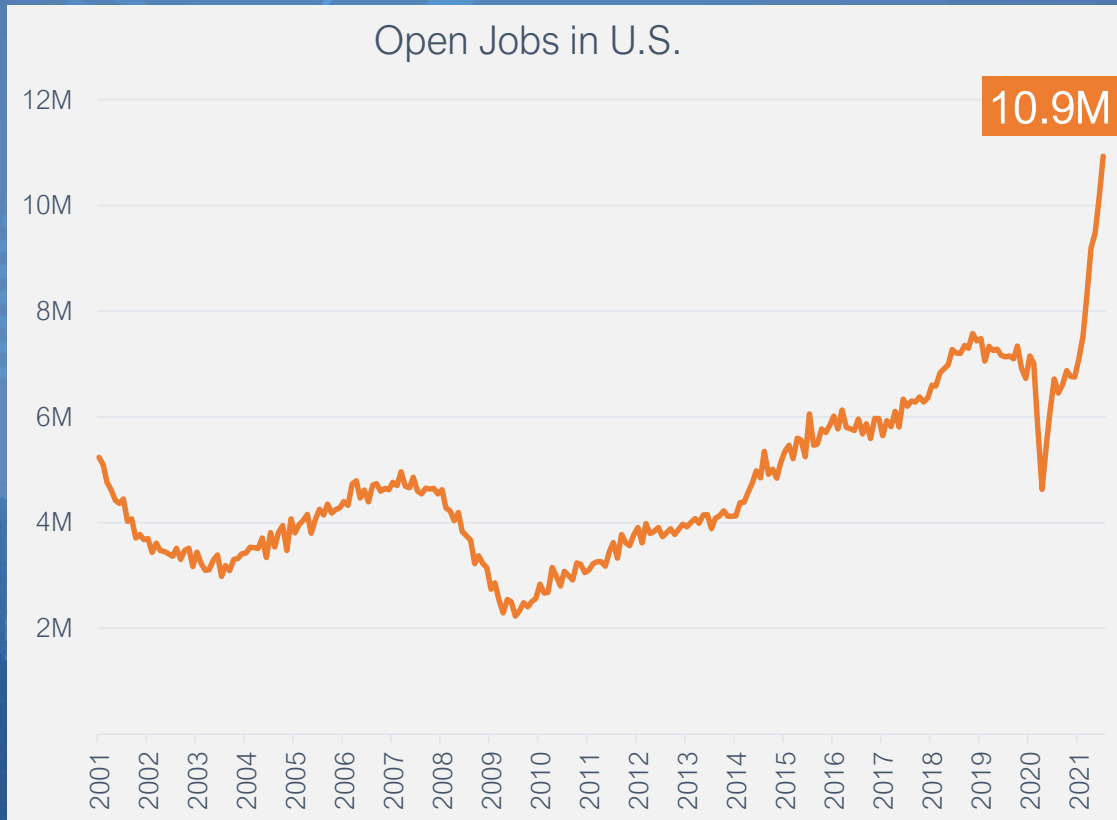
2021

2022

2023

2024+

# Are you trying to fill open jobs? So is everybody else!



## JOB OPENINGS BY INDUSTRY

1.8M Professional & Business

1.8M Healthcare

1.6M Restaurants & Hotels

1.1M Retail Trade

889K Manufacturing

321K Construction

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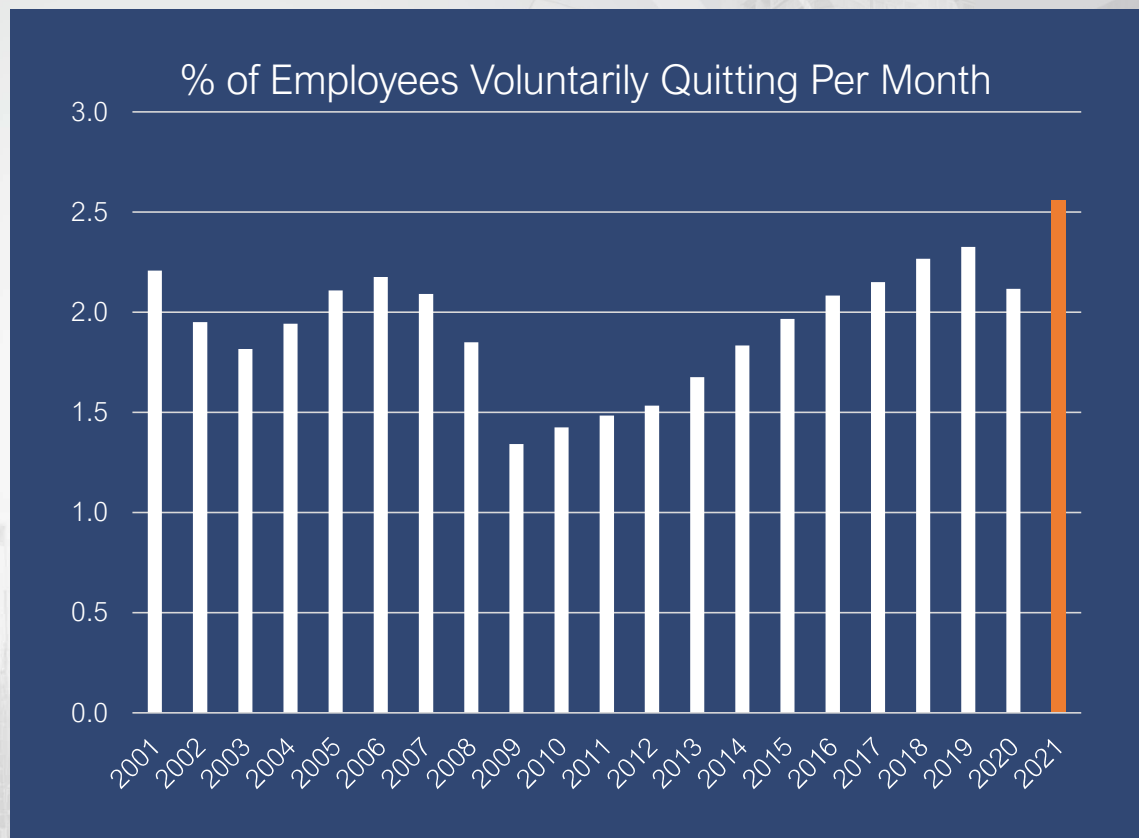


# Transition of Talent Continues; Voluntary Quits Skyrocket

4.0 million people quit in July  
(2.7% of employment base)

11.5 million quits from May - July

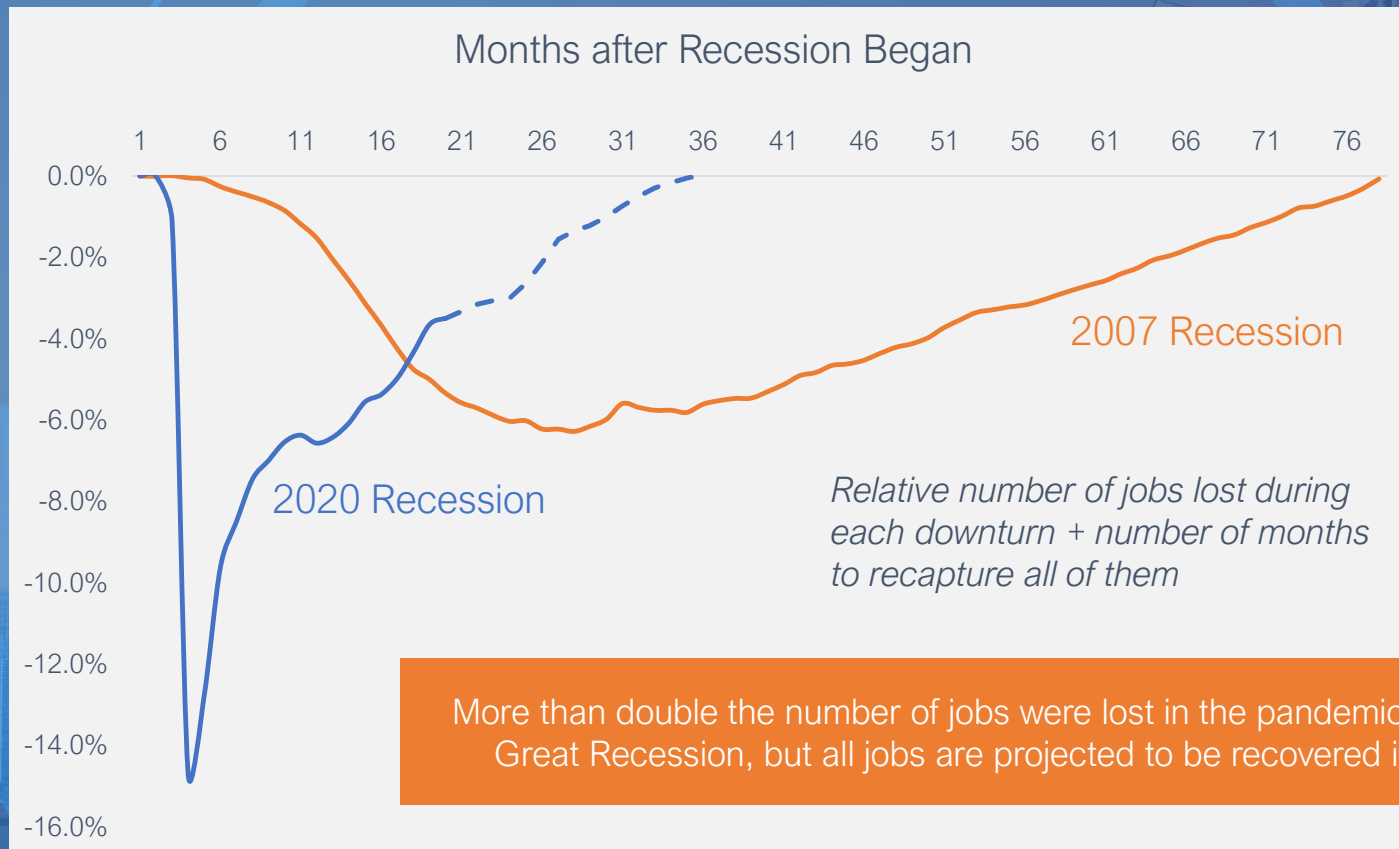
Pace nearly double the rate after  
2009 recession



Sources: LaborIQ®; Bureau of Labor Statistics; \*2021 data is average through July



# Job Loss & Recovery vs Great Recession



More than double the number of jobs were lost in the pandemic compared to the Great Recession, but all jobs are projected to be recovered in half the time.

# National Headlines | Industries & Occupations

## *Industries*

*Financial Activities* leads the recovery with only **0.3%** of jobs left to recoup

*Leisure & Hospitality* represents **32%** of U.S. jobs left to recover

## *Occupations*

Unemployment Rates

**1.5%**  
Tech jobs

**7.5%**  
Service jobs

# National Labor Market Job Gains

LaborIQ  
by ThinkWhy

BY INDUSTRY | AUGUST 2021

## GOODS-PRODUCING SECTORS

MANUFACTURING

**37,000**

MINING & LOGGING

**6,000**

CONSTRUCTION

**-3,000**

## SERVICE-PROVIDING SECTORS

PROFESSIONAL &  
BUSINESS SERVICES

**74,000**

EDUCATION & HEALTH

**35,000**

TRADE, TRANSPORTATION  
& UTILITIES

**24,000**

INFORMATION

**17,000**

FINANCIAL ACTIVITIES

**16,000**

LEISURE & HOSPITALITY

**0**

GOVERNMENT

**-8,000**

Despite overall disappointing job gains in August, these industries still made significant progress recouping jobs.

LaborIQ  
by ThinkWhy

Sources: LaborIQ®, Bureau of Labor Statistics

# Unemployment Rate by Race/Ethnicity & Age

Race/Ethnicity	Unemployment Rate	
	Overall	Ages 20-24
White	4.5%	7.2%
Asian	4.6%	8.4%
Hispanic	6.4%	9.4%
Black or African American	8.8%	17.0%

Source: Bureau of Labor Statistics, Non-seasonally adjusted Unemployment Rates



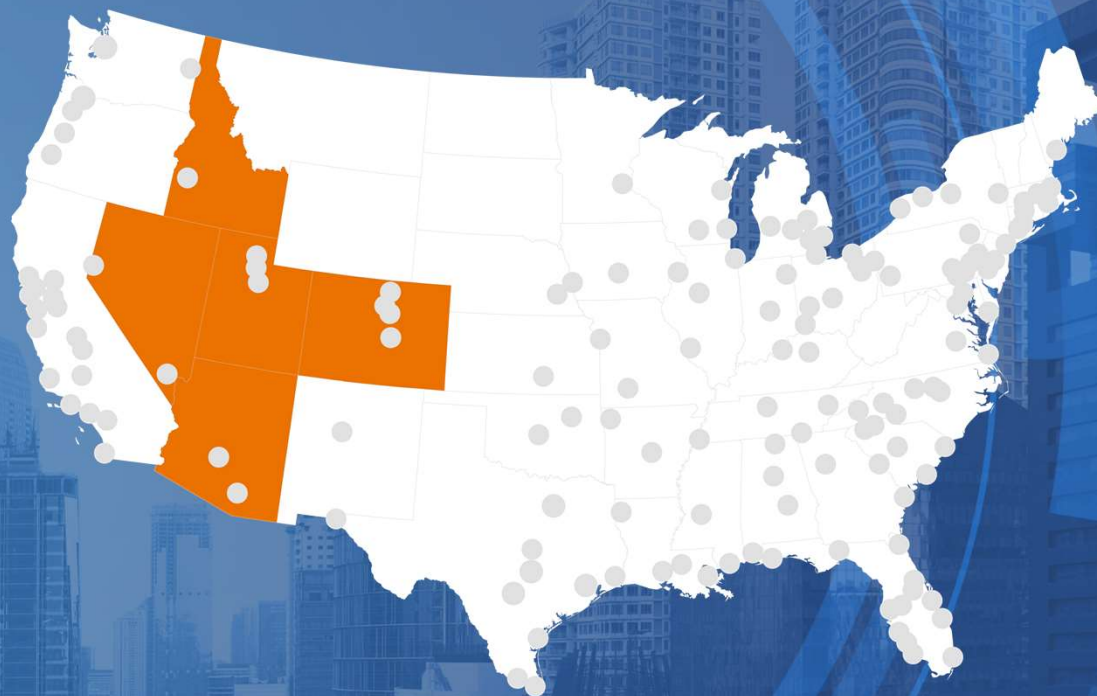
# Unemployment Rate by Occupation

Occupation	Unemployment Rate
Legal	1.4%
Tech	1.5%
Healthcare	2.0%
Service	7.5%
Transportation & Material Moving	8.2%

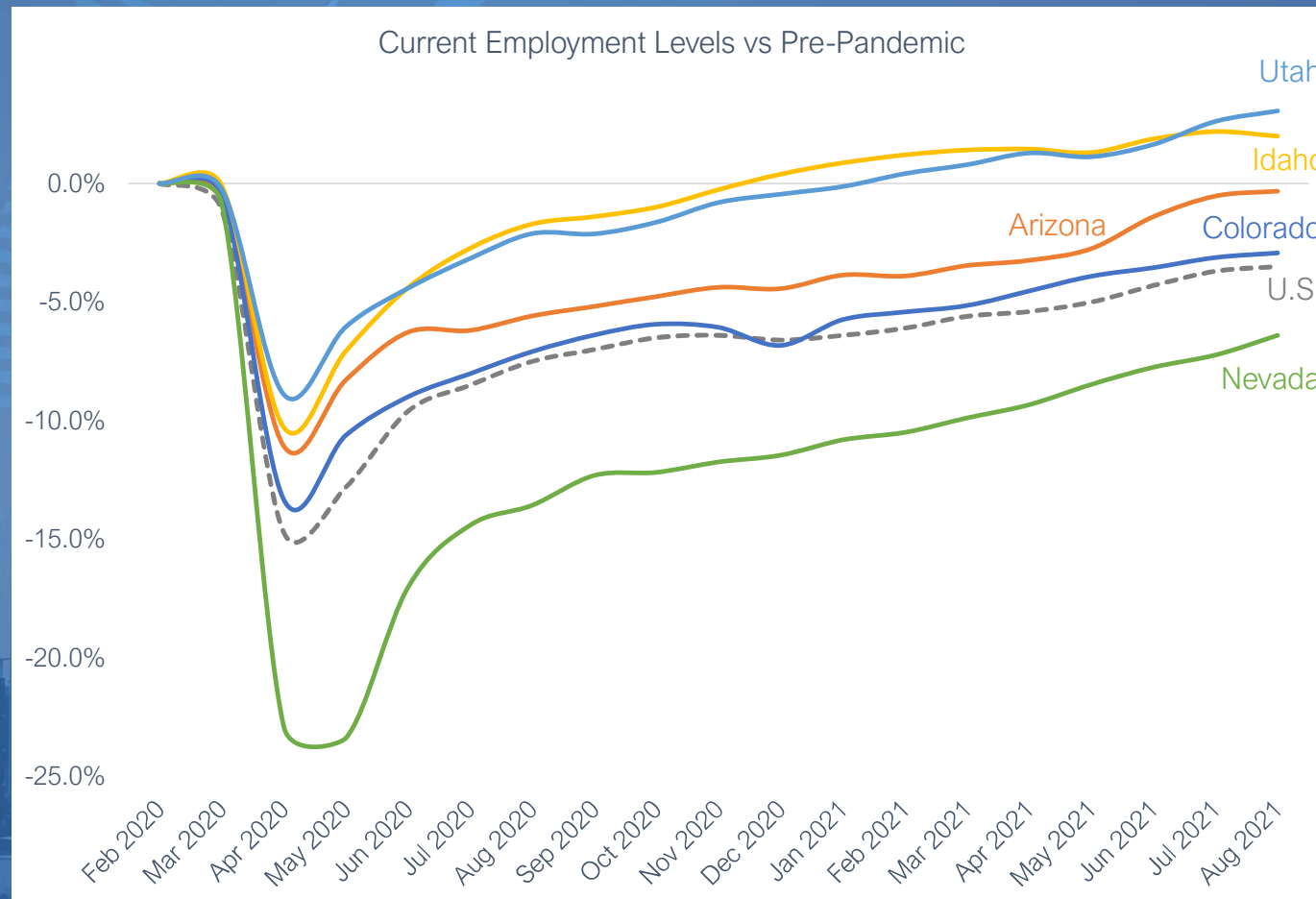
Source: Bureau of Labor Statistics, Non-seasonally adjusted Unemployment Rates

# Southwest and Mountain West Labor Market Highlights

- ✓ Key Trends
- ✓ LaborIQ® Index
- ✓ Jobs to Recover
- ✓ Recent Job Gains
- ✓ Outlook by Industry



# Southwest and Mountain West Jobs Recovery Outpacing U.S. Average



- Most states in the Southwest and Mountain West are ahead of the national recovery
- Utah and Idaho have both fully recovered all jobs lost, and employment exceeds pre-pandemic levels
- Arizona employment declined 11.1% and is now within 0.5% of pre-pandemic levels
- Colorado employment declined 13.3% and is now within 3% of pre-pandemic levels
- Nevada was the hardest hit given Las Vegas' reliance on tourism. Employment declined 23.4% and is now within 7% of pre-pandemic levels



# Recovery Timeline | U.S. & Key State Metros

2021	2022	2023	2024	2025+
Austin	Atlanta	Chicago	Boston	Albuquerque
Boise City ♦	Charlotte	Denver ♦	Boulder	New Orleans
Phoenix ♦	Colorado Springs	Fort Collins	Las Vegas ♦	
Provo	Dallas	Houston	Los Angeles	
Salt Lake City ♦	Nashville	Portland	New York	
	Reno	Seattle	Orlando	
	Sacramento	Tucson	San Francisco	
		U.S.		
		Washington, D.C.		

♦ Metro is featured in LaborIQ® Southwest and Mountain West Metro Highlights; Others states and metros available from LaborIQ®

*This region features some of the fastest job recovery metros in the U.S.*

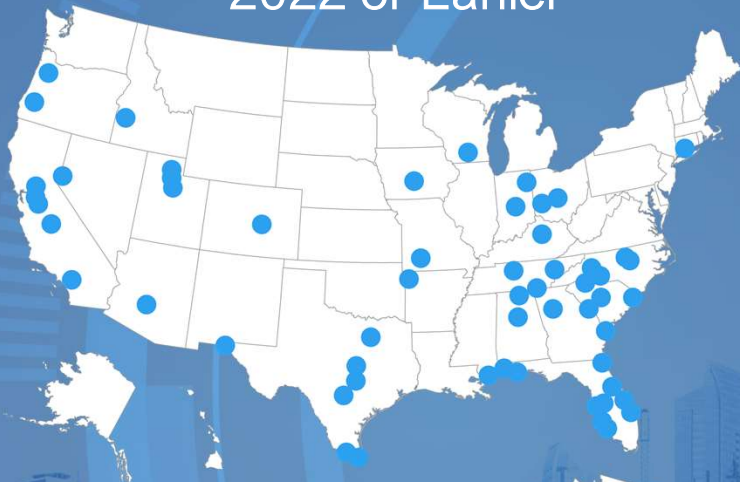
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Source: LaborIQ®



# The Return to Pre-Pandemic Employment Levels

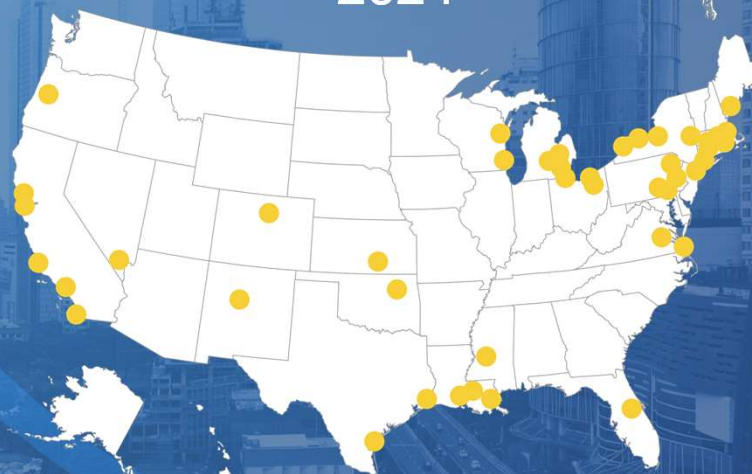
2022 or Earlier



2023



2024+



# Labor Market Highlights | Boise City, ID



- One of only a few metros to recover all jobs
- Population growth through 2025 more than 2x the national average, driven by domestic migration, making it easier to source talent locally
- While the overall metro has recovered all jobs, industries such as Leisure & Hospitality, Manufacturing, Education and Information still have fewer jobs than before the pandemic

Index Ranking

15

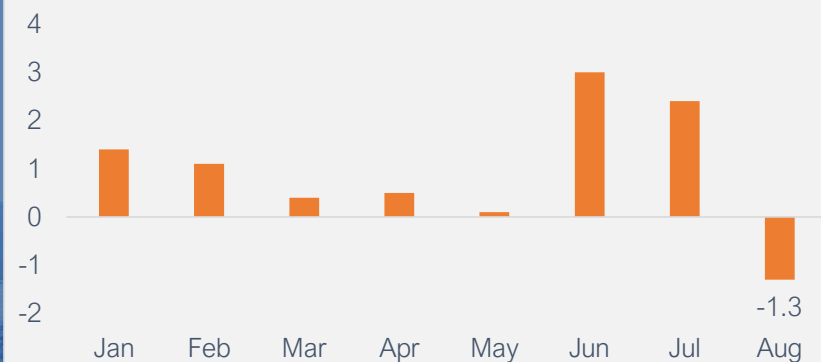
Out of 150 metros;  
Ranked 2 a year ago

All Jobs Recovered!

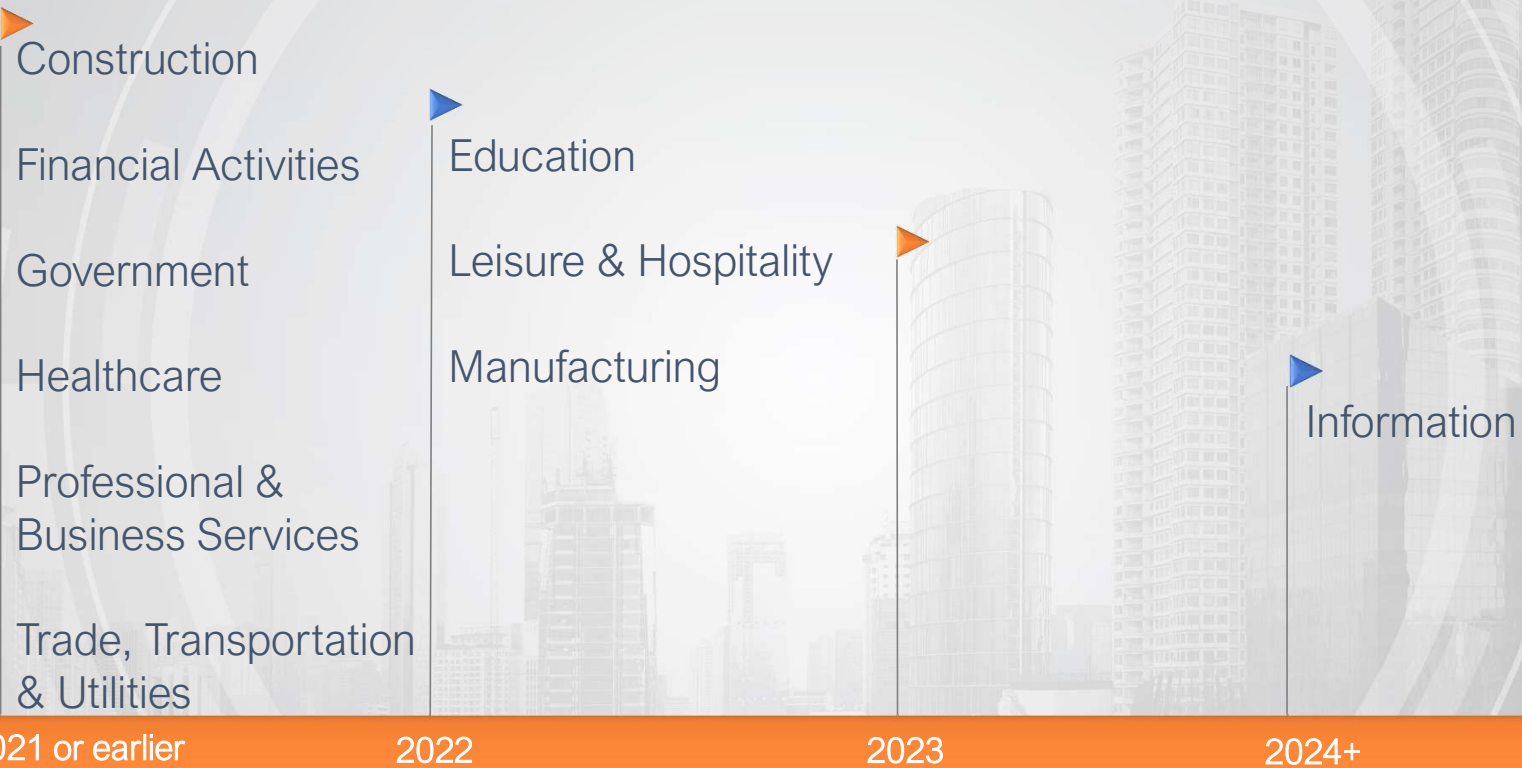
+5.9K

1.7% above pre-pandemic  
total employment

Monthly Job Gain  
(Thousands)



# Year of Job Recovery by Industry | Boise City, ID





# Labor Market Highlights | Denver, CO



- Has already recouped 66K jobs this year, but momentum slowed in August
- All jobs recovered by 2023, the same as the national recovery timeline
- There is a wide variance in the recovery timeline based on industry; Financial Activities has already recouped all jobs, but Government and Leisure & Hospitality will take until at least 2024 to recover the jobs lost

## Index Ranking

4

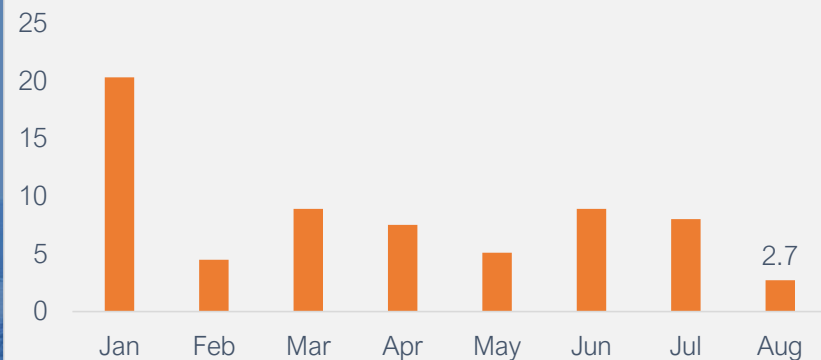
Out of 150 metros;  
Ranked 41 a year ago

## Jobs to Recover

42.5K

2.7% below pre-pandemic  
total employment

Monthly Job Gain  
(Thousands)





# Year of Job Recovery by Industry | Denver, CO

Financial Activities

Trade, Transportation  
& Utilities

Construction

Manufacturing

Professional &  
Business Services

Educational &  
Health Services

Government

Leisure &  
Hospitality

2021 or earlier

2022

2023

2024+

# Labor Market Highlights | Las Vegas, NV



- All jobs recovered by 2025, one of the latest recovery dates of major metros
- Population growth through 2025 will be almost 3x the national average, making it easier to source talent locally; talent supply will be less of a problem here than some places, but social and work behaviors returning to normal will be key
- Leisure & Hospitality still near employment lows, and Delta variant adds uncertainty; the Construction industry will benefit from the population growth

## Index Ranking

88

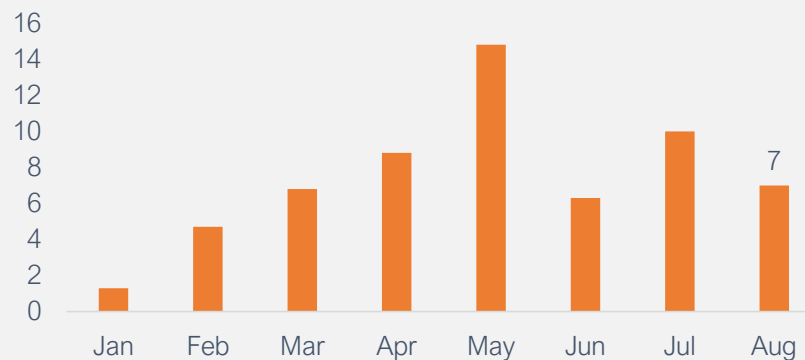
Out of 150 metros;  
Ranked 136 a year ago

## Jobs to Recover

89.0K

8.4% below pre-pandemic  
total employment

Monthly Job Gain  
(Thousands)



# Year of Job Recovery by Industry | Las Vegas, NV

Construction

Healthcare

Trade, Transportation  
& Utilities

Financial Activities

Government

Manufacturing

Education

Leisure & Hospitality

Professional &  
Business Services

2021 or earlier

2022

2023

2024+

# Labor Market Highlights | Phoenix, AZ



- Of the 50 largest metros, Phoenix is 1 of 3 that has already recovered all jobs
- Population growth through 2025 will be 3x the national average, driven by domestic migration, making it easier to source talent locally
- Most industries have recovered jobs quickly; Professional & Business will take until 2022 to add back all the jobs lost, and Information lags until 2024

Index Ranking

2

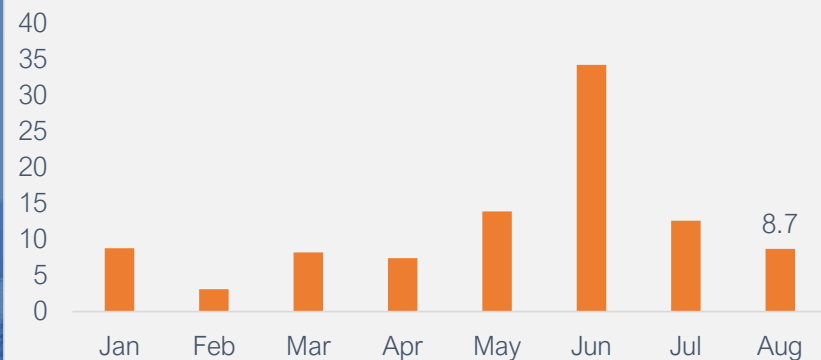
Out of 150 metros;  
Ranked 10 a year ago

All Jobs Recovered!

+6.3K

0.3% above pre-pandemic  
total employment

Monthly Job Gain  
(Thousands)





# Year of Job Recovery by Industry | Phoenix, AZ



# Labor Market Highlights | Salt Lake City, Utah



- Of the 50 largest metros, Salt Lake City is 1 of 3 that has already recovered all jobs
- Population growth through 2025 is 2x the national average, making it easier to source talent locally; the state will continue to benefit migration out of California
- The recovery has been widespread with most industries recouping all jobs by the end of 2021; Leisure & Hospitality should recover by the end of 2022 which is at least 2-3 years faster than most metros

Index Ranking

9

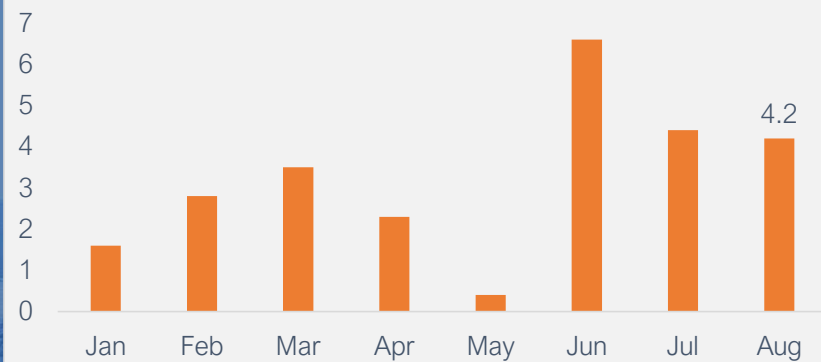
Out of 150 metros;  
Ranked 17 a year ago

All Jobs Recovered!

+12.8K

1.7% above pre-pandemic  
total employment

Monthly Job Gain  
(Thousands)



# Year of Job Recovery by Industry | Salt Lake City, Utah

Construction

Education & Health  
Services

Information

Manufacturing

Professional &  
Business Services

Trade, Transportation  
& Utilities

Leisure & Hospitality

Government

2021 or earlier

2022

2023

2024+

# Recommended Salaries by Job Title & Location

	Customer Support Rep	Registered Nurse	Digital Marketing Manager	Senior Accountant	Software Engineer
Boise City	\$45	\$80	\$76	\$90	\$106
Denver	\$51	\$83	\$113	\$115	\$123
Las Vegas	\$42	\$98	\$79	\$90	\$110
Phoenix	\$45	\$84	\$74	\$100	\$115
Salt Lake City	\$48	\$77	\$69	\$97	\$121
Los Angeles	\$49	\$116	\$98	\$115	\$132
New York	\$53	\$100	\$121	\$129	\$135

Annual Salary (000s) Based on Bachelor's Degree and 4-6 Years of Experience

Salary is lowest across metros listed

Source: LaborIQ®; Based on 4-6 years of experience and a minimum of a bachelor's degree, Salaries as of September 2021





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